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TITLE:

Complex filtering device and method for database marketing in electronic commercial transaction

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ABSTRACTED-PUB-NO: KR2001111913A

BASIC-ABSTRACT:

NOVELTY - A complex filtering device and a method for database marketing in electronic commercial transaction are provided to recommend items for customers by accumulating and analyzing various individual information(age, sex, hobby, personality and so on) and past purchase information generated on web.

DETAILED DESCRIPTION - A complex filtering device for database marketing in electronic commercial transaction consists of a HTML(hypertext markup language)(10), a merchant server(12), a front module(14), a database(16), a hybrid filtering(22), a connection manager(24), a client(26), a contents producer(28) and a mail agent(30). The HTML(10) displays item box(goods and service information) of web site selected by the customer. If the customer clicks the item box, the merchant server(12) displays goods and service information to the customer in detail, or provides recommended item to the customer. The front module(14) collects data for recommend items fit to taste of the customer among items provided by the merchant server(12). The database(16) accumulates and analyzes data collected by the front module(14), and processes data as database fitting preference of the customer. The hybrid filtering(22) applies collaborative filtering(18) and content-based filtering(20) algorithm to data outputted from the front module(14) and the database(16), and provides items according to preference of each customer. The connection manager(24) manages operation state of the hybrid filtering(22). The connection manager(24) manages the client(26).

CHOSEN-DRAWING: Dwg.1/10

TITLE-TERMS: COMPLEX FILTER DEVICE METHOD DATABASE MARKET ELECTRONIC COMMERCIAL TRANSACTION

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